

# **MEMBER PROTECTION POLICY**

(See Rule 81)

# **Version History**

Version	Date	Authors	Summary of Changes
1.0	24/10/13	R J Sharp, R W Sharp,	Document
		K Rowell, T Norton &	Initialisation
		Australian Sports	
		Commission	
1.1	28/7/22	As above, Lynne	
		Simpson	

#### **Acceptance**

Position	Approval Date	Version	Name	Next Review
President	24/10/13	1.0	Jo Leiper	9/2014
Secretary	24/10/13	1.0	Kelly Rowell	9/2014
President	23/01/23	1.1	Michael Simpson	2/2024
Secretary	23/01/23	1.1	Lynne Simpson	2/2024

#### 1. Introduction

Eastern Raptors Rugby League Club (Inc) Registration No 00056201U (the Association.)

# 2. Inconsistency with the Constitution

If there is any inconsistency between the terms of this Policy and the Constitution, then (to the extent permitted by law) the Constitution will override this policy, and will apply, to the extent of that inconsistency.

# 3. Purpose of Our Policy

The main objective of the Association's Member Protection Policy (policy) is to maintain responsible behaviour and the making of informed decisions by participants of this Association. It outlines the Association's commitment to a person's right to be treated with respect and dignity, and to be safe and protected from abuse. This policy informs everyone involved in the Association of his or her legal and ethical rights and responsibilities, and the standards of behaviour that are required. It also covers the care and protection of children participating in the Association's activities.

# 4. Who Our Policy Applies To

This policy applies to everyone involved in the Association including, but not limited to, Committee members, administrators, coaches, trainers, team managers, officials (referees and







PO Box 119
The Basin, Vic, 3154

judges), first aid personnel, voluntary workers, players, parents, legal guardians and spectators. The Committee will empower a delegate such as a Committee Member or grounds manager to require a spectator to leave the grounds if his or her behaviour at a match breaches the provisions set out in this policy, and/or to seek Committee action to ban such a person from attending games, and to report such a person to NRL Victoria. Should such a spectator be a parent/legal guardian of a player then Part 3 Division 2 Disciplinary Action of the Constitution will also apply.

This policy covers unfair decisions (e.g. team selection) and actions, breaches of the Association's code of behaviour that occurs at meetings, at practice and on the playing field, in the facilities of the Association, at social events sanctioned by the Association, and on away and overnight trips.

#### Note:

If a decision relating to team selection does not concern perceived discrimination then the matter should be handled first by the Director of Coaching. Should they find that it does involve possible discrimination they will refer the matter to the Member Protection Information Officer (addressed below). See also Part 3 Division 3 Grievance procedure.

# 6. Association Responsibilities

The Association will:

- Implement and comply with this policy,
- Promote this policy to everyone involved in the Association,
- Promote and model appropriate standards of behaviour at all times,
- Respond to breaches or complaints made under this policy, promptly, fairly and as confidentially as possible within the framework specified in Part 3 Division 2, Disciplinary Action and Division 3 Grievance Procedure of the Constitution,
- Take specific actions mentioned at the note to Rule 19 of the Constitution,
- Review this policy every 12 months.

Serious issues include unlawful behaviour that involves or could lead to significant harm and includes criminal behaviour (e.g. physical assault, sexual assault, child abuse) and any other issues that NRL Victoria requests be referred to them. Reportable matters are more broadly discussed at the note to Rule 19 of the Constitution.

# 7. Individual Responsibilities

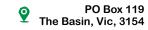
As a condition of membership, everyone involved with this Association must:

- Comply with the standards of behaviour outlined in this policy,
- Treat others with respect,
- Always place the safety and welfare of children above other considerations,
- Be responsible and accountable for their behaviour,
- Follow the guidelines outlined in this policy if they wish to make a complaint or report a concern about possible child abuse, discrimination, harassment or other inappropriate behaviour.

Noting the above, parents/legal guardians who exercise Association voting rights have a separate obligation to ensure their child/children who is/are Junior Member/s understands and ABN: 93 094 899 664







complies with the behavioural boundaries outlined in this policy with respect to interaction with other children.

# 8. Protection of Children - see also Child Safe Policy

# 8.1 Child protection

The Association is committed to the safety and wellbeing of all children and young people accessing its service and facilities. The Association supports the rights of the child and will act without hesitation to ensure that a child-safe environment is maintained at all times. The Association also supports the rights and wellbeing of members and volunteer staff and encourage their active participation in building and maintaining a secure environment for all Association participants.

The Association acknowledges that its members and volunteer staff provide a valuable contribution to the positive experiences of children involved in sport. The Association aims to continue this and to take measures to protect the safety and welfare of children participating in our sport by:

# 8.1.1 Identify and Analyse Risk of Harm

The Association will develop and implement a risk management strategy, which includes a review of existing child protection practices, to determine how child-safe and child-friendly the Association is, and to determine what additional strategies are required to minimise and prevent risk of harm to children because of the actions of a member or volunteer or another person.

#### 8.1.2 Develop a Code of Conduct for Adults and Children

The Association will ensure that it has a Code of Conduct that specifies standards of conduct and care when dealing and interacting with children, particularly those in the Association's care. The Code of Conduct will set out professional boundaries, ethical behaviour and unacceptable behaviour.

# 8.1.3 Choose Suitable Committee Members, Coaching and Training Staff and Volunteers

The Association will ensure that it takes all reasonable steps in the engagement of suitable and appropriate people to work with children.

This may be achieved by reasonable screening measures. Such measures will aim to minimise the likelihood of engaging people who are unsuitable to work with children.

The Association will ensure that working with children checks/criminal history assessments are conducted for all people working with children, where law requires an assessment.

If a criminal history report is obtained as part of the screening process, the Association will ensure that the criminal history information is dealt with in accordance with relevant state requirements.

#### Note:

The Working with Children Check (WWCC) creates a minimum-checking standard across
ABN: 93 094 899 664
INC: A0056201U





PO Box 119
The Basin, Vic, 3154

Victoria. The Working With Children Act 2005 requires that some people who work with or volunteer in child-related work require a WWCC - see Note to Rule 44 of the Constitution for advice on all applicable exemptions. The check involves a national police records check. A person who has no criminal record will be granted an assessment notice. This notice will entitle the person to undertake child-related work in Victoria and is valid for five years (unless revoked). A person deemed unsuitable to work or volunteer with children will be given a negative notice and cannot work in child-related work in Victoria.

The Association will maintain a record of valid assessment notices and will require an application for their renewal at appropriate times.

For more information see www.justice.vic.gov.au/workingwithchildren or ring 1300 652 879.

# 8.1.4 Support, Train, Supervise and Enhance Performance

The Association will ensure that all people who work with children are supported and trained such that their performance is developed and enhanced to promote the establishment and maintenance of a child- safe environment.

# 8.1.5 Empower and Promote the Participation of Children in Decision-Making and Service Development

The Association will promote the involvement and participation of children and young people in developing and maintaining child-safe environments.

# 8.1.6 Report and Respond Appropriately to Suspected Abuse and Neglect

The Association will ensure that all people working with children are able to identify and respond to children at risk of harm or adverse influence. The Association will make all people who participate in Association activities aware of their responsibilities under respective state laws if they have a suspicion, on reasonable grounds, that a child has been or is being abused, neglected or adversely influenced.

In addition to any legal obligation, if any person feels another person or group of people bound by this policy is acting inappropriately towards a child or is otherwise breaching the Code of Conduct, that person may make an internal complaint under the procedure set out in this policy that broadly operates under Part 3 Division 3, Grievance Procedure of the Constitution. A Complaint Reporting Form appears at Enclosure 5 to this Appendix.

#### 8.2 Supervision

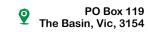
Members under the age of 18 must be supervised at all times by a responsible adult. The Association will provide a level of supervision adequate and relative to the member's age, maturity, capabilities, level of experience, nature of activity and nature of venue. If a member finds a member under the age of 18 is unsupervised, they should assume responsibility for the member's safety until parent/legal guardian or supervisor can be found. Supervisors in this regard can include Coaches and Trainers.

Parents/Legal guardians must turn up to collect their child for reasons of courtesy and









safety. If it appears that a member or supervisor will be left alone at the end of a training session or game with one child they will ask another member to stay until the child is collected.

# 8.3 Transportation

Parents/Legal guardians are responsible for transporting their children to and from Association activities (e.g. training and games). Where the Association makes arrangements for the transportation of children (e.g. for away and overnight trips) it will conduct a risk assessment that includes ensuring vehicles are adequately insured and maintained, the driver has a current and appropriate license for the vehicle being used, the driver understands boundaries and liabilities for personal behaviour, and appropriate safety measures are available (e.g. fitted working seat belts, first aid kit).

# 8.4 Taking Images of Children

Images of children can be used inappropriately or illegally. The Association requires that members, wherever possible and practicable, obtain permission from a child's parent/legal guardian before taking an image of a child that is not their own and ensure that parents/legal guardians know the way the image will be used. Noting the need for respect for privacy, no camera phone, video camera or camera or other recording instrument will be allowed inside changing areas, showers and toilets.

If the Association uses an image of a child it will avoid naming or identifying the child or it will, wherever possible, avoid using both the first name and surname (with the exception of official team photos). The Association will not display personal information such as residential address, email address and telephone numbers without gaining consent from the parent/legal guardian. The Association will not display information about hobbies, likes/dislikes, school etc. as this information can be used for grooming tools by paedophiles or other persons. The Association will only use appropriate images of a child, relevant to the sport and ensure that the child is suitable clothed in a manner that promotes the sport, displays its successes etc.

# 9 Anti-harassment, Discrimination and Bullying

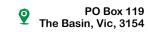
The Association opposes all forms of harassment, discrimination and bullying. This includes treating or proposing to treat someone less favourably because of a particular personal characteristic; imposing or intending to impose an unreasonable requirement, condition or practice which has an unequal or disproportionate effect on people with a particular personal characteristic; or any behaviour that is offensive, abusive, belittling, intimidating or threatening – whether this is face-to-face, indirectly or via communication technologies such as mobile phones or computers. Some forms of harassment, discrimination and bullying are against the law and are based on particular personal characteristics such as age, disability, gender, sexual orientation, pregnancy, political or religious beliefs, race or marital status.

The Association takes all claims of harassment, discrimination and bullying and cyber bullying seriously. The Association encourages anyone who believes that they have been or have witnessed anyone being harassed discriminated against or bullied to raise the issue with the Association.









#### 10 Inclusive Practices

The Association is welcoming and will seek to include members from all areas of the community.

# 10.1 People with a Disability

Where possible the Association will include people with a disability in teams and the Association. The Association will make reasonable adaptations to enable participation (e.g. modifications to equipment and rules).

# **10.2 People from Diverse Cultures**

The Association will support and respect people from diverse cultures and religions in regard to their participation in Association teams and activities; and where possible will accommodate requests for flexibility (e.g. modifications to uniforms).

# 10.3 Sexual and Gender Identity

All people, regardless of their sexuality are welcome in the Association, which will strive to provide a safe environment for participation including taking action against homophobic behaviour.

# 10.4 Pregnancy

Pregnant women should be aware that their own health and wellbeing, and that of their unborn children, should be of utmost importance in their decision-making about the way they participate in the Association's sport. The Association recommends pregnant women consult their medical advisers, make themselves aware of the facts about pregnancy in sport, and ensure that they make informed decisions about participation. The Association will require evidence that medical advice permits participation in sport and the time that such is to cease.

# 10.5 Girls Playing in Sport

If no separate sex competition is available, The Association will support junior girls playing in junior boys teams up until the age of 12 (when the Federal sex discrimination laws says that differences in strength, stamina and physique are relevant, then a single sex completion is required). After this age, the Association will consider each request on an individual basis including looking at the nature of the sport and other opportunities to compete.

# 11. Responding to Complaints

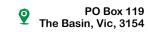
#### 11.1 Complaints

The Association takes all complaints about on and off the field seriously. The Association will handle complaints within the Part 3 Division 2 (Disciplinary Action)/Division 3 (Grievance Procedure) framework of the Constitution and therefore on the basis of procedural fairness (natural justice), that is:









- All complaints will be taken seriously,
- Both the person making the compliant (complainant) and the person the complaint is made against (respondent) will be given full details of what is being said against them and have the opportunity to respond (give their side of the story),
- Irrelevant matters will not be taken into account,
- Decisions will be unbiased and fair and,
- Any penalties imposed will be fair and reasonable.

More serious complaints though are reportable as indicated at the Note following Rule 19 of the Constitution where action will be undertaken by a higher authority. Such matters therefore may escalate to the attention of the police, and federal or state authorities, and the VRL.

# 11.2 Complaint Handling Process

A minor complaint should be made to a member of the executive committee. A major complaint should be referred to the Member Protection Information Officer (MPIO) who will assess the matter under the framework of this policy and then report it to the President with a recommendation – at which time the framework of rules at Part 3 Division 2 (Disciplinary Action) of the Constitution will be applied.

A Complaint Reporting Form appears at Enclosure 5 to this Appendix and broadly falls within the framework of Part 3 Division 3 (Grievance Procedures) of the Constitution.

The MPIO, who will be suitably screened for the position and provided with appropriate training, will:

- Listen carefully and ask questions to understand the nature and extent of the problem,
- Ask what the complainant would like to happen,
- Explain the different options available to help resolve the problem and this includes providing advice on lodging a complaint with an anti-discrimination authority or other external agency,
- Take notes and,
- Maintain confidentiality but not necessarily anonymity.

Once the complainant decides on their preferred option the MPIO will refer the matter to the President for action.

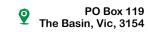
The MPIO will also advise the President on the following:

- The support that may be needed for both the complainant and the respondent,
- The need to gather information from specific people who may have witnessed the behaviour,
- The appropriateness in seeking mediation,
- The need to report the allegation to higher authorities or the need for Association Rules to apply to internal disciplinary procedures,
- Ensure the complainant and respondent are not victimised,
- Ensure the person that was allegedly subject to inappropriate behaviour is not placed in an unsupervised situation with the respondent,









• The appropriateness for MPIO advisory support of any Disciplinary Sub Committee and Disciplinary Appeal Meeting.

# 11.3 Disciplinary Measures and Appeals

The procedural framework at Part 3 Division 2 (Disciplinary Action) of the Constitution will apply. Both the complainant and the respondent also have the option to appeal a measure imposed by the Association in following the above procedural framework to NRL Victoria based on a denial of natural justice, because of perceived unjust or unreasonable disciplinary measures being imposed, or on the grounds that the decision was not supported by the information/evidence presented and available to the decision made.

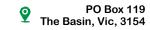
# **Appendices:**

- 1. Volunteer Screening Requirements
- 2. Complaint Reporting Form
- 3. Complaint Handling Procedures









# **Appendix 1: Volunteer Screening Requirements**

This document sets out the screening process for people in the Association who work, coach, train, supervise or have regular unsupervised contact with young people under the age of 18 years.

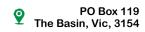
#### The Committee will:

- 1. Identify positions involving working coaching, training, supervising and regular unsupervised contact with young people under the age of 18 years.
- 2. Ask the people identified in step 1 to supply a Working With Children Check.
- 3. Protect the privacy of any person who is checked and maintain confidentiality of any information obtained through the checking process.
- 4. Return information collected during screening, (such as completed MPD forms, police records and referee reports) to the relevant person if that person is not appointed to the position, or otherwise be destroyed within 28 days of the date of the decision or the expiry of the appeal period, unless the person requests that the documents be returned to them. For appointed persons, information will be kept on file in a secure location.









# **Appendix 2: COMPLAINT FORM**

1. Complainant's Details (person making the complaint)				
Name:				
Phone:				
Email:				
2. Complainant	t's Role In Asso	ociation (please circle)		
Committee M	lember	Player - Junior	Player - Senior	
Coach/Assistar	nt Coach	Sports Trainer	Team Manager	
Parent/ Ca	arer	Spectator	Other	
3. Respondent's Details (person the complaint is about)				
Name:				
Phone:				
Email:				
4. Respondent's Role In Association (please circle)				
Committee M	lember	Player - Junior	Player - Senior	
Coach/Assistar	nt Coach	Sports Trainer	Team Manager	
Parent/ Carer		Spectator	Other	





	easternraptors.com.au
	secretary@easternraptors.com.au

# **5. Nature of alleged issue** (circle as many as apply)

a. Discrimination		
Culture	Disability	Gender
Pregnancy	Religion	Race
Sexuality	Other	
b. Harassment		
Culture	Disability	Gender
Pregnancy	Religion	Race
Sexuality	Other	
Bullying - cyber	Bullying - physical	Bullying - verbal
Abuse - physical	Abuse - sexual	Abuse - verbal
Inappropriate imaging	Grooming	Other

Note: Matters concerning team selection, coaching methods, personality clash and unfair decisions that do not constitute Harassment, Discrimination or Inappropriate Behaviour should be represented to the Director of Coaching or other committee member in the first instance.

# 6. Details of alleged issue

Training	Game Day	Other
Location:		
Date:		
Time:		

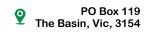
# 7. Description of alleged issue

П	





	easternraptors.com.au
	secretary@easternraptors.com.au

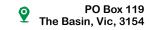


8. Person receiving comp	plaint
Name	
Position	
Date Received:	
9. What the complainant	wants to fix the alleged issue
10. F <mark>ollo</mark> w up	
Info provided to complainant on options	SASTERN
Resolution of issue or action taken including any mandatory reporting	
Follow up action	
MPIO or committee member signature and date	RUGBY









# **Appendix 3: Complaints Procedure**

All complaints will be kept confidential and will not be disclosed to another person without the complainant's consent except if law requires disclosure or if disclosure is necessary to effectively deal with the complaint.

Individuals and organisations may also pursue their complaint externally under antidiscrimination, child protection or other relevant legislation.

If you wish to remain anonymous, the Association may have difficulty assisting you to resolve your complaint. Procedural fairness (natural justice) means that the Association is required to provide the person/people you have complained about with full details of the complaint so they have a fair chance to respond.

# **Informal Approaches**

# Step 1: Talk with the other person (where this is reasonable and appropriate)

In the first instance, you (the Complainant) should try to sort out the problem with the person or people involved (respondent) if you feel able to do so.

## Step 2: Contact a Member Protection Information Officer

Talk with one of our executive committee members or Member Protection Information Officer (MPIO) if:

- The first step is not possible/reasonable;
- You are not sure how to handle the problem by yourself;
- You want to talk confidentially about the problem with someone and obtain more information about what you can do; or
- The problem continues after you tried to approach the person or people involved.

The committee member or Member Protection Information Officer (MPIO) will:

- Take confidential notes about your complaint;
- Try to find out the facts of the problem;
- Ask what outcome/how you want the problem resolved and if you need support;
- Provide possible options for you to resolve the problem;
- Act as a support person if you so wish;
- Refer you to an appropriate person (e.g. Mediator) to help you resolve the problem, if necessary;
- Inform the relevant government authorities and/or police if required by law to do so;
- Maintain confidentiality.

# Step 3: Outcomes from initial contact

After talking with the committee member or Member Protection Information Officer (MPIO), you may decide:

- There is no problem;
- The problem is minor and you do not wish to take the matter forward;
- To try and work out your own resolution (with or without a support person such as a









MPIO); or

- To seek a mediated resolution with the help of a third person (such as a mediator); or
- To seek a formal approach.

# **Formal Approaches**

### Step 4: Making a Formal complaint

If your complaint is not resolved or informal approaches are not appropriate or possible, you may:

- Make a formal complaint in writing to the MPIO and/or the President, or,
- Approach a relevant external agency such as NRL Victoria for advice.

On receiving a formal complaint and based on the material you have provided, the MPIO and/or the President will decide whether:

- They are the most appropriate person to receive and handle the complaint;
- The nature and seriousness of the complaint warrants a formal resolution procedure;
- To appoint a person to investigate (gather more information on) the complaint;
- To refer the complaint to mediation;
- To refer the complaint to a hearings tribunal;
- To refer the matter to the police or other appropriate authority; and/or
- To implement any interim arrangements that will apply until the complaint process set out in these Procedures is completed.

In making the decision(s) outlined above, the MPIO and/or President will take into account:

- Whether they have had any personal involvement in the circumstances which means that someone else should handle the complaint;
- Your wishes, and the wishes of the respondent, regarding the manner in which the complaint should be handled;
- The relationship between you and the respondent (for example an actual or perceived power imbalance between you and the respondent);
- Whether the facts of the complaint are in dispute; and
- •The urgency of the complaint, including the possibility that you will be subject to further unacceptable behaviour while the complaint process is underway.

If the MPIO and/or President is the appropriate person to handle the complaint they will, to the extent that these steps are necessary:

- Put the information they've received from you to the person/people you're complaining about and ask them to provide their side of the story;
- Decide if they have enough information to determine whether the matter alleged in your complaint did or didn't happen; and/or
- Determine what, if any, further action to take. This action may include disciplinary action in accordance with this policy.

#### Step 5: Investigation of the complaint

• A person appointed under Step 3 will conduct an investigation and provide a written report to the President and Committee who will determine what further action to take;









- If the complaint is referred to mediation, it will be conducted in accordance with Part 3, Division 3, Grievances Procedure of the Constitution or as otherwise agreed by you and the respondent and the mediation provider;
- If the complaint is referred to a hearings tribunal, the hearing will be conducted in accordance with Part 3, Division 2, Disciplinary Action of the Constitution;
- If the complaint is referred to the police or other appropriate authority, the Association will use its best endeavours to provide all reasonable assistance required by the police or other authority.

# Step 6: Documenting the resolution

The MPIO will document the complaint, the process and the outcome. This document will be stored in a confidential and secure place. If the complaint was dealt with at NRL Victoria level, the information will be stored at the NRL Victoria office. If the matter is of a serious nature, or if the matter was escalated to and/or dealt with at state or federal agency level document storage and access will follow their own policies and procedures.

# **External Approaches**

There are ranges of other options available depending on the nature of your complaint. If you feel that you have been harassed or discriminated against, you can seek advice from your State or Territory anti-discrimination commission without being obliged to make a formal complaint. If the commission advises you that the problem appears to be harassment within its jurisdiction, you may lodge a formal complaint with the commission.

Once a complaint is received by an anti-discrimination commission, it will investigate. If it appears that unlawful harassment or discrimination has occurred, the commission will conciliate the complaint confidentially. If this fails, or is inappropriate, the complaint may go to a formal hearing where a finding will be made. The tribunal will decide upon what action, if any, will be taken. This could include financial compensation for such things as distress, lost earnings or medical and counseling expenses incurred.

If you do lodge a complaint under anti-discrimination law, you may use an appropriate person (e.g. an MPIO) as a support person throughout the process. It is also common to have a legal representative, particularly at the hearing stage of a complaint. You could also approach another external agency such as the police.

#### **Investigation Process**

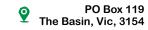
If an investigation needs to be conducted to gather more information the following steps will be followed:

- 1. We will provide a written brief to the investigator clarifying terms of engagement and roles and responsibilities. The investigator will:
  - 1.1 Interview the complainant and record the interview in writing.
  - 1.2 Convey full details of the complaint to the respondent (s) so that they can respond.
  - 1.3 Interview the respondent to allow them to answer the complaint, and record









the interview in writing.

- 1.4 Obtain statements from witnesses and other relevant evidence to assist in a determination, if there is a dispute over the facts
- 1.5 Make a finding as to whether the complaint is:
  - Substantiated (there is sufficient evidence to support the complaint);
  - Inconclusive (there is insufficient evidence either way);
  - Unsubstantiated (there is sufficient evidence to show that the complaint is unfounded); and/or
  - Mischievous, vexatious or knowingly untrue.
- 1.6 Provide a report to the President documenting the complaint, investigation process, evidence, finding and, if requested, recommendations.
- 2. We will provide a report to the complainant and the respondent(s) documenting the complaint, the investigation process and summarising key points that are substantiated, inconclusive, unsubstantiated and/or mischievous.
- 3. The complainant and the respondent(s) will be entitled to support throughout this process from their chosen support person/adviser (e.g. MPIO or other person).
- 4. The complainant and the respondent(s) may have the right to appeal against any decision based on the investigation. Information on our appeals process is in Part 3, Division 2, and Disciplinary Action of the Constitution.

#### **Procedure for handling allegations of Child Abuse**

An allegation of child abuse is a very serious matter and must be handled with a high degree of sensitivity. Child abuse can include physical, emotional, verbal, neglect etc. It is not the responsibility of anyone volunteering in the Association to arbitrarily decide whether or not child abuse has taken place. However, there is a responsibility to act on any concerns by reporting these to the appropriate authorities. The following outlines the key steps to follow. More information can be obtained from State or Territory government agencies.

### Step 1 - Initial Receipt of an Allegation

If a child or young person discloses an allegation involving harm or abuse to them or another child, then it is crucial that you:

- Stay calm;
- Listen, be supportive and do not dispute what the child says;
- Reassure the child that what has occurred is not the fault of the child;
- Be honest with the child and explain that other people may need to be told in order to stop what is happening;
- Ensure you are clear about what the child has said but do not elicit detailed information, ask

leading questions or offer an opinion;

• Act promptly to accurately record the discussion in writing;









- Do not discuss the details with any person other than those detailed in these procedures; and
- Do not contact the alleged offender.

# Step 2 - Report allegations

- Immediately report any allegation or disclosure of child abuse or situation involving a child at risk of harm, to the police and/or government child protection agency. You may need to report to both.
- Contact the relevant child protection agency or police for advice if there is any doubt about whether the complaint should be reported (for example, the allegation may relate to poor/inappropriate practice).
- If the child's parent/s is suspected of committing the abuse, you should report the allegation to the relevant government agency.
- If the allegation involves anyone to whom our policy applies, then also report the allegation to the President of the ERRLC so that they can manage the situation (e.g. contact the parents following advice from the authorities, deal with any media enquiries and manage steps 3 and 4).

# Step 3 - Protect the child and manage the situation

- The President will assess the risks and take interim action to ensure the child's/children's safety. Action the ERRLC may implement include removal/suspension from their duties until the allegations are finally determined.
- The President will consider the kind of support that the child/ren and parents may need (e.g. counseling, helplines, support groups).
- The MPIO and/or President will address the support needs of the alleged offender.
- The MPIO and/or President will also put in place measures to protect the child and the person against whom the complaint is made from victimisation and gossip. If the person is stood down, it should be made clear to any persons aware of the incident that this does not mean the respondent is guilty and a proper investigation will be undertaken.

#### Step 4 - Internal action

- Where there is an allegation made against a person to whom this policy applies, there may be four types of investigations:
  - o Criminal (conducted by police)
  - o Child protection (conducted by child protection authority)
  - o Governing sporting body (conducted by the NRL Victoria)
  - o Disciplinary or misconduct (conducted by the Association)
- Irrespective of the findings of NRL Victoria, child protection and/or police inquiries, the Association will assess the allegation to decide whether the person should be reinstated, suspended, or have their position terminated or any other action.
- The decision-maker(s) will be disciplinary subcommittee of the Association and it will consider all the information, including the findings of the police, government agency and/or court, and determine a finding, recommend action and explain its rationale for the action. This may be a difficult decision particularly where there is insufficient evidence to uphold any action by the police.









- If disciplinary action is to be taken, the procedures outlined in Part 3, Division 2, Disciplinary Action of the Constitution will be followed.
- If disciplinary action is taken, the Association will advise and provide a report to the Association and relevant government authority should this be required.

